

Café Volunteer role profile

We're looking for volunteers to help us keep everybody fed and watered in The Old Library café. This is a great role if you enjoy meeting new people and are looking to gain experience in the hospitality industry.

Shifts are 10am – 2pm each weekday and we will provide a full induction and training. We also offer flexibility for you to fit volunteering in around other commitments by signing up for a minimum of just two shifts per month - although more regular volunteering is very welcome!

What's involved?

- Meeting & greeting customers and showing them to their table
- Helping kitchen staff serve food and drink to tables
- Clearing empty plates & tables ready for new customers
- Ensuring the café area remains clean & tidy during service

What skills and experience do I need?

- Enjoy meeting & talking to new people
- Be polite, friendly & positive
- Reliable & able to work as part of a team
- Happy with an active role where you will be on your feet during busy periods

What could I get out of being a Café Volunteer?

- Hands-on experience working in hospitality
- In-house training, plus certificates in Food Hygiene & Customer Service
- A delicious free meal & drink after every shift, plus 10% discount in the café
- Be part of a friendly team and work in an inspiring heritage building
- Support Lister Steps charity and help to make a difference in our community

How do I apply?

Simply email <u>café@tol.org.uk</u> to request an application form. Please get in touch if you have any questions or would like more information about volunteering.

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